

I. Maintenance

Clean your Platform U-Step 2 with a clean, damp cloth when necessary.

Periodically check some of the moving components for wear. On a daily basis, check over the U-Step 2 by trying the brakes. Please call your U-Step 2 representative or call **1-800-558-7837** if you experience any problems with the tension of the wheels or with braking.



NOTE: DO NOT pull on the cabling. Pulling on a cable can cause it to become kinked or stretched out of shape, which could prevent the braking system from functioning properly. A damaged cable should be replaced. Please have your U-Step 2 serviced if the cabling becomes damaged.

J. Warranty

Your Platform U-Step 2 Walking Stabilizer is warranted for a full year to work properly and be free from any defects in materials and workmanship. Additionally, the frame is warranted for three years from the date of purchase.

In the event of a defect covered by this warranty, we will, at our option, repair or replace the device. In the event of a problem, you will need to return the walker for repair at your cost. We will fix the product or replace it and send it back to you at our cost.

This warranty does not cover device failure due to owner's misuse or negligence.

In the event of a minor problem, In-Step Mobility Products will attempt to resolve the issue by sending replacement parts.

If you have a question about your U-Step 2 or this warranty, please contact In-Step Mobility Products at **1-800-558-7837**.