

WARRANTY



Consumer Limited Warranty Power Wheelchairs

Golden Technologies has provided information throughout the owner's manual in regards to proper usage and care of your power wheelchair. Failure to adhere to this information will void the warranty of the power wheelchair, its parts and the battery pack supplied by Golden Technologies.

The following warranty is granted only to the INITIAL Consumer who has purchased our product and commences on the Date of Purchase by the Consumer from an Authorized Golden Technologies' Retailer. The Consumer must have a warranty registration card filed with Golden Technologies to receive service.

The warranty covers the following power wheelchair models unless otherwise noted:

- Ally™ GP303

Five-Year Limited Warranty:

For the period of five years from the date of purchase, in the event of defective materials or workmanship, Golden Technologies will repair or replace at our option any of the following structural frame components found to be defective by an authorized Golden Technologies representative:

- Aluminum Frame*

Thirteen Month Limited Warranty

For the period of thirteen months from the date of purchase, in the event of defective materials or workmanship, Golden Technologies will repair or replace at our option any of the following structural frame components found to be defective by an authorized Golden Technologies representative:

- Anti-Tip Forks
- Caster Forks
- Armrests
- Footrest

For the period of thirteen months from the date of purchase, in the event of defective materials or workmanship, Golden Technologies will repair or replace at our option any of the following drive train components found to be defective by an authorized Golden Technologies representative:

- Motor/Gearbox Assembly
- Brake Assembly (electrical function only)

Note: An increase in operating noise of the motor/gearbox DOES NOT constitute a defect. With normal wear and tear, operating noise is expected to increase.

For the period of thirteen months from the date of purchase, in the event of defective materials or workmanship, Golden Technologies will repair or replace at our option any of the following electronic assemblies found to be defective by an authorized Golden Technologies representative:

- Electronic Controller
- Battery Charger
- Wire Harness(es) (excludes boot covers)

Note: While charging batteries, it is normal for the battery charger to heat up. Heat coming from the battery charger DOES NOT constitute a defect.

For the period of thirteen months from the date of purchase, in the event of defective materials or workmanship, Golden Technologies will repair or replace at our option any of the following parts found to be defective by an authorized Golden Technologies representative:

- Bearings
- Bushings
- Rubber Components (excludes tires and all wear parts)
- Plastic Components (excludes body & all wear parts)

Twelve Month Limited Warranty

For the period of twelve months from the date of purchase, in the event of defective materials or workmanship, Golden Technologies will replace the batteries supplied by Golden Technologies if found to be defective by an authorized Golden Technologies representative.

WARRANTY



Consumer Limited Warranty Power Wheelchair (continued)

Items not mentioned or listed are covered at the discretion of Golden Technologies. Any accessories, standard or optional, supplied by Golden Technologies, are covered for a period of one year from the date of purchase with the particular unit.

Warranty Exclusions:

Golden Technologies does not provide warranty on any of the following items which may require replacement due to the normal wear and tear of day to day usage:

- Tires and Tubes
- ABS Plastic Shrouds
- Armrest Pads
- Motor Brushes
- Bulbs/Fuses
- Battery Cases
- Brake Pads
- Upholstery

This warranty also excludes the following:

- Loss or theft of components
- Damage caused by:
 - Battery fluid spillage or leakage.
 - Abuse, misuse, accident or negligence.
 - Improper operation, maintenance or storage.
 - Commercial use or use other than normal.
 - Repairs and/or modifications made to any part without the specific consent of Golden Technologies.
 - Exceeding the specified weight capacity of the unit.
 - Accessories other than those supplied or approved by Golden Technologies.
 - Failure to adhere to the product instructions.
 - Acts of Nature, such as lightning strikes, earthquakes, etc....
 - Circumstances beyond the control of Golden Technologies.
- **ANY PARTS ALTERED OR REPAIRED BY UNAUTHORIZED PERSON.**

Warranty Service:

Warranty Service must be performed by an authorized Golden Technologies representative. Golden Technologies reserves the right to replace warranted part(s) with refurbished or new part(s) at our discretion. All labor charges, service calls, transportation costs or any other charge(s) associated with the installation of any warranted part(s) are the responsibility of the consumer.

Warranty is for the replacement of the parts only and does not include freight for the replacement parts. Consumers are not to return any item(s) to Golden Technologies without prior written authorization. Any damages incurred while warranted part(s) are in transport are the sole responsibility of the consumer.

There is no other express warranty.

Implied warranties, including those of merchantability and fitness for a particular purpose are excluded. Liabilities for consequential damages are excluded.

This warranty gives you specific rights and you may also have other rights which may vary from state to state.